Release Summary Notes Maestro Version 5.2.040- 5.2.081

Global System Setup

Description	Version	Ref #	Opt#
Maximum guests can be entered for room type. Maximum number of guests can now be defined at the room type level, entered on room type maintenance screen.	5.2.045		
Entering room number displays once. When entering new room numbers on the last line of the screen the program will attempt to refresh the screen after creating the new record. If room numbers already exist that are higher alphabetically than the room number just entered the final display showed the same room numbers multiple times. This issue has been corrected.	5.2.050	76552	
Maximum guests can be entered for room number. Maximum number of guests can now be defined at the room number level, entered on room number maintenance screen.	5.2.051	74621	
Suites can be setup with Grades. Grades can now be used on suites, configured on the suite maintenance screen. The program uses the same codes for grades as are used for regular rooms. To assist in setting these values the drilldown to the rooms making up the suite will also show the grades of the component rooms. The grades will display on the Suite Space Chart and the Suite Availability screen. If global system option # 459 is set to Y, the suite will be validated against any grade overrides that have been configured, to either block the booking or require an override code to continue.	5.2.059	76770	459
Maximum guests can be entered for Suites. It is now possible to configure the maximum number of guests allowed to stay in a suite. These can be configured at the suite type level and by individual suite. The limits can be set by extra person type and by combined total. Any entries left blank mean that no limit applies. The limits are configured on the suite type and suite maintenance screens. The suite details screen has been modified to show the occupancy limits for the rooms making up the suite. The Total limits are displayed on the Suite Space Chart and the Suite Availability screen. If global system option #458 is set to Y the limits will be enforced when trying to book a suite, with no override possible.	5.2.059	76769	458
Credit Card number is masked in text entry screen. Text entry program have been modified to restrict entry of credit card numbers to adhere to PCI rules. If a credit card number is entered in any text program (and the number matches the bin ranges for credit cards) the number will be masked.	5.2.062	67020	
Facility email confirmation can be facility type specific. Email confirmations for facility bookings may be facility type specific. Added a facility type lookup to "Email Detail Rate Restrictions Maintenance" screen.	5.2.064	80912	
Temporary clerk password is created only once. When creating new clerk codes temporary password box appeared twice. This has been changed to display the box once.	5.2.065	82210	
Clerk code password rule is properly enforced. Prior to this change, the 10th character would be over keyed so "northwind01" (an eleven character password) is actually stored as equivalent to "northwind1", that is the last character "1" would be stored over the "0". With the change passwords longer than 10 will have to have their last character typed in the 10th. position, and entry longer than 10 will not work.	5.2.065	51828	
Changes to Cheque Production Verify program. Extended the logic for the Global system Cheque Production verify program so it takes into consideration a property running their checks using the Remit By Type of 'P'.	5.2.068	84183	
Owner profile information may not be modified. A change has been made to Client Profile so that a user may not type over the values of restricted fields on an owner profile.	5.2.068	36679	

Maestro PMS license expiry warning. Added a feature to the menu program to warn users 15 days prior to Maestro PMS license expiry that the license will expire in x days. This will occur once per login session, however it will reappear each day, if the session is not terminated. An option to view and enter an updated license number is available from the Help menu pull down under the new option Update License. This may also be used to view the current license and "valid until" period. Only valid license may be entered, invalid licenses will not affect the system and will not be saved. Requires authorized function GB UPL to be able to update license, however all users will be notified of impending license expiry.	5.2.077	88085	
GL account can be property specific. Added the ability to specify a different GL account number for each posting code by property. New maintenance program in Posting Code Maintenance to drill down to a GL account xref by property has been added.	5.2.077	88084	
Posting code created by Daily Activity Recreate may not be accessed. Daily Activity Recreate creates posting codes matching the module code as posting type 5. Now these posting codes cannot be accessed within posting code maintenance screen.	5.2.078	89685	
Auto created Global System Options. Property specific Global System Options were auto created under certain conditions. This is now corrected not to auto create Global System Options.	5.2.078	89618	
Spa Module is included in Dashboard setup. When setting up the Dashboard to pop up this now includes the Spa module.	5.2.078	87226	
Merge Program is modified. The merge program has been modified to find all possible matches.	5.2.079	108	
Client Lookup by Account Name recognizes space. Account field on "Client Lookup" screen now recognizes characters after a space in the search (eg. 01 090812)	5.2.081	85796	

Front Desk

Description	Version	Ref #	Opt#
Room Grades on Availability screen. All room number availability displays should now have the room grade and maximum guests allowed in the room.	5.2.044	74073/74071	
Able to assign room number. An issue not able to assign room number from Guest Reservations was corrected.	5.2.045	69045	
Meal Plan on Guest Reservations screen. If global system option 449 is set to Y the meal plan associated with the rate type will be displayed on the face of the reservation, just to the right of the rate type.	5.2.047	75078	449
Prepayment includes all charges. Made changes to Prepayment program to include all anticipated charges, not just room category charges.	5.2.048	75345	
Cancellation and Turnaways are reported separately. Existing Turnaway codes will be duplicated as Cancellation codes. Existing Turnaway records will be moved from Turnaway to Cancel, if the record contains a reservation number.	5.2.48	65354	
Group Master reservations on Front Desk Dashboard. Added global system option # 450. If set to Y groups will be displayed in Front Desk Dashboard, if they have inventory or if they have a priority or special rate defined in the current property.	5.2.48	75739	450
Batch Other Charges recognizes rate value changes. When creating batch other charges, ensured the rate adjustments as requested on screen, and only as requested on-screen.	5.2.048	75401	
Added ability to print cheques from scratch. This means sending the information straight to the printer rather than going through the print control box. The printers and the fonts for the printers, along with the corporate bank accounts information need to be set up in global, and then the bank account and printer need to be associated with the cheque form. Also associated with the cheque form is a list of images to be printed, and lines to be drawn on the form.	5.2.050	61266	
Second Level offmarket display issue. Display issue with second offmarket status on housekeeping screen and Room Number Tape Chart was corrected.	5.2.050	75317	
Enhance the performance of the housekeeping report.	5.2.050	75494	
Prepayment and Variable Package rate reservations. Prepayment is now calculated correctly when a reservation with variable package is assigned to an A/R account.	5.2.050	76206	
Folio is updated when A/R name is removed. When A/R name is removed from Guest Reservations screen, the folio is now updated.	5.2.051	76766	
Able to delete folio settlement method. In previous versions unable to delete the value in 'Settle By' field within "Folio Settlement Method" screen. Able to delete the value now.	5.2.051	76765	
Quick Availability Chart is now highlighted when the room capacity is exceeded.	5.2.051	76681	
Room number is displayed only, when meets the maximum guesta criteria. Assigning room numbers from both Room# Chart/Attribute and Room Available by Attribute to only show room numbers that fit the criteria of Adult and Children/Total Capacity. If you select to see All Available rooms the capacity rule is ignored and all room numbers are shown.	5.2.051	76651	
Copy reservation and email confirmations. When a reservation was copied, the email confirmation included a cancellation email, if one is setup. This now has been corrected only to send correct emails.	5.2.051	75273	
New Display Character for send level offmarket. Added a new inventory display character and fixed "Suite Space Chart", "Who Has Suite	5.2.051	74919	

Booked List" and "Suite Chart Report" to display second offmarket character properly.			
Switchboard program now defaults to global searches. A new field has been added to the screen 'All Properties'. This defaults to either N or, if global system option 451 has been set to Y it will default to Y. A menu option has been added to allow users to switch properties.	5.2.051	73326	451
Specialty Vouchers and per-person option. Fixed the "Per Room" per-person option on the specialty vouchers, so that it generates for each room on the reservation. Only generate for the primary room in suite.	5.2.051	65362	444
Golf Tee Time has been enhanced. Added ability to manually cancel golf games when an interface is present. Added ability to automatically disperse activities to all adults on the group rooming list, up to the maximum available. Any reservations that already have activities assigned are not modified. Added date edits into the manual golf booking screen. Added extra controls around the assigning of activities, so that we don't assign more than we have from the activity assignment screen. Any activities other than interface golf, though, more can be assigned than was originally quoted from the guest's reservations.	5.2.054	95356	
Group members where post to group is Y or R will now be handled correctly. **Prepayment calculation and Prepayment Policy.** Prepay screen no longer attempts to take full payment when guest owes nothing under policy. Prepay was adding any outstanding balance twice to the amount owed - now fixed.	5.2.054	75899	
Prevented invalid room charge records being created for sharers.	5.2.054	77685	
Changes to Dynamic package creation. Cleaned up Dynamic Package creation, so that if the name and from date are typed in, and no match is found, the screen automatically enters "Create" mode, and the data is saved correctly.	5.2.055	77876	
Maximum number of guest is now handled properly. It was not handled on Quick Availability and Room type Booking screen.	5.2.56	78792	
Folios are moved to the inventory property. After booking inventory on a reservation the program now moves any folios to the inventory property.	5.2.056	78798	
Changes to Housekeeping Services assignment. Housekeeping Services can now be assigned on selected days of the week.	5.2.057	77913	
Prepayment amount is copied to folio. If Global System Option # 31 is set to Y the amount required on the prepay screen will be copied to the amount field on the folio detail screen when 'Collect' is selected.	5.2.057	78037	31
Current Status now shows business day statistics. Current Status display was corrected to show business date information instead of current date after midnight before the audit is run.	5.2.057	79037	
Correct Posting Code is assigned through batch Activity Create. Ensured that the posting code is assigned on the assignment chart records when they are created through the batch activity create/assign process.	5.2.057	79201	
Second Offmarket display issue was corrected. Fixed "Suite Availability" to display second offmarket status properly.	5.2.057	78986	
Suite Space Chart displays Suites, if all components are available. If a component of a suite is not available, the suite will not appear on the Suite Space Chart or Suite Availability. Also, if ResWave or the GDS interface attempt to book the suite the booking will fail.	5.2.059	80105	
Assign Order can be set to Suites. It is now possible to set the assign order on suites affecting the order in which they display on the Suite Space Chart and Suite Availability. Global system option #457 must be set to Y in order to have the assign order controlled	5.2.059	76771	457

by the system. When set to Y the assign order will be set using the same method and parameters (days past & days forward) as specified for regular rooms. Any method available for regular rooms, including grade, will work for suites also.			
Pro-Forma invoice now picks up Spa Charges. Pick up spa charges for individual FIT guests when producing a pro-forma invoice. It was only calculating spa charges for individuals, if group post was "N", and for FIT guests, if that field is blank. Maestro now check for both conditions.	5.2.060	80190	
Reservations History display can be setup. Added global system option 460 to allow property to change default characteristics of the Reservation History to ALL Reservations. Default value is Checked out only as per current behaviour.			460
Group Master display has been modified. To simplify management the group master display has been modified slightly. The ledger property is shown above the priority rate on Group Reservations screen. The priority rate, special rate, room nights booked, & rooming list count are now specific to the current property. Global system option #456 has been added. If set to Y either a priority rate or a special rate must be assigned before the rooming list can be accessed if a)the current property is the booking property or b) a group block has been assigned in the current property.	5.2.061	79429	456
Soft Check-in issue is corrected. When soft check in = Y, room move handles the room status correctly.	5.2.061	80647	
New marker for cheques. For Owner and Travel Agency cheques, created a new maker, <chk_head.display_name> to build either first name, last name for individuals or just last name for companies and groups into a single marker, so that it can be positioned correctly on the cheque in either case. Created a numeric version of the check number marker, <chk_bank.check_num> and <fdchk_bank.check_num> to allow for fixed length of the field (with right-hand zero fill, so that Micr encoding won't be off.	5.2.061	80724	
Pre-Payment to avoid folios to be billed. When posting a required pre-payment the system now avoids folios which are to be billed when selecting a folio to apply the payment on.	5.2.061	80807	
Changes to Group Special Rate Entry. On the group special rate entry screen the following changes have been made: -The extra person charge flags and the breakdown flags now scroll correctly. -The breakdown flag will now display Y if the breakdown applies to all room types and T if it is specific to the room type.	5.2.061	79265	
Changes made to accommodate number of guests. While expanding Meal Plan Counts to 4 digits (9999) some other issue have occurred. -Group Meal Count Report. The Person count on the face of the Group Master allow you to enter 4 digits. However the Meal Count Report could not accommodate 4 characters and all the numbers run into each other. -Assignment Chart. On the Face of a reservation and on the Assignment Chart - #G these fields can accommodate 4 digits. #G field on the Assignment Chart only displays 3 characters. These issues have been corrected.	5.2.061	76346	
Minor changes to Pre-Pay screen. The button used in the Pre-Pay screen is not coded to be a proper button for behaviour	5.2.062	80536	

and display purposes. This has been corrected.			
Issue corrected to charge routing. Problem corrected while making other changes to charge routing. Charges will now be routed before settling the folio(s) to A/R.	5.2.062	76767	
Rate type text can now be accessed from Guest Reservations screen. A 'Y' will be displayed beside the rate type where a user can drilldown to the text..	5.2.063	72452	
Rate type lookup issue is corrected. When looking up rates from Assignment Chart, invalid characters were displayed in building room type fields. This display has been corrected to show correct information.	5.2.064	81277	
Changes to Guest Type lookup screen. Guest type lookup now shows only the following columns: Guest Type, Description and Folio template. All other columns have been removed.	5.2.064	81272	
Added ability to disperse a deposit from a group master to the group members. Only those members who are Reserved or in house can be chosen to have deposit applied. It is available from the folio detail for the group master, and only a credit balance can be dispersed to the group members. It uses the amount transfer posting code, and amount transfer must be setup in order for this to work. Choose the amount to go to each member (at the top of the screen), say whether the reservation should get a transfer, and hit the "Transfer" button to complete the transfer. Once complete, the user is given an option to print a report listing all the transfers (and reporting on any errors encountered).	5.2.064	78900	
Dynamic package issue was corrected. Changing room types from Assignment Chart changes Dynamic Package. Corrected re-bundle after a room change and rate recalculation.	5.2.065	81639	
GEM dashboard can be accessed fro Current Status. Added a GEM dashboard accessible from the Window pulldown on the Current Status.	5.2.065	72617	
Dynamic package issue was corrected. Dynamic Package dropped components on the last day of a season. This was corrected by including season rate edge days as not a departure date when calculating dynamic package items on a "Day Of" basis.	5.2.066	80331	
Account Number entry is now recognized in Reservation Availability Selection screen. Reservation Availability Selection screen now recognizes Account number entry on Guest Name field and bring back client profile.	5.2.066	82420	
Able to check in reservation with second level offmarket room number. When a second level offmarket room number is assigned to a reservation, unable to complete the check in. This issue has been corrected.	5.2.066	82120	
Changes to Waitlist confirm screen. Waitlist confirm screen will now be displayed after no-showing/canceling a sharer reservation, if it is the last sharer in the room.	5.2.066	82045	
Able to select Y in GTD field within Credit Card Entry screen. Credit Card entry did not save the Y in GTD field for the first credit card when more than one credit cards were on file. This issue has been corrected.	5.2.066	81536	
Added extra controls around batch activities. So that: 1) The Group Master charge records remain at 0, even though they still must exist (they hold the confirmation information for the guest member games) 2) The user is warned that guests are still attached to a group batch activity before deleting it, so that they can go clean that up before deleting record from the rapid activity booking screen. 3) Deleting from the rapid activity booking screen will only delete the group component record if the activity was part of the batch build. (i.e. extra activities just for the group	5.2.066	81399	

master will no longer delete the group component when deleted from the Rapid Activities booking screen.)			
Other charges rate type text can be accessed. Rate Type text can now be accessed for Other Charges on Other Charges Availability and Dynamic Packaging screens.	5.2.066	78702	
A/R Name is now properly default. A/R name is now defaulting from Reservation Availability Selection and Quick Availability screens when history is selected.	5.2.068	84071	
Advance Deposit Policy and Prepayment Policy will request the same amount. If both Advance Deposit Policy and Prepayment Policy exist they now both request the same amount when configured the same way. The amount includes all booked charges & taxes, including club, resort fees, and housekeeping charges.	5.2.068	76768	
Changes to Client Look Up screen. On Client Look Up screen, Account column has been moved to be beside AR column. Client code column has been removed. Account number column will show account number, if populated, otherwise will show Loyalty ID.	5.2.069	84540	
Able to block run of the house room type. When running in a true single property database it is now possible to add run of house, ZZZ/ZZZZZZ, to the group block. There should be a 'Global Building' and 'Global Room Type' set up within "Global Setup". Also 'Bk rm W/out Bldg' & 'Bk Rm W/out Type' should be set to Y.	5.2.069	84260	
Able to change building and room within Folio Detail Entry/View screen. Created a new program which allows altering the building and room of a folio detail. Added to the "Info" Window of the "Folio Detail Entry/View screen. Highlight a folio detail, select the "Info" window then "Window | Change Building and Room". This program should allow changing the building code and the room code to any combination that exists in the system regardless of property.	5.2.071	85320	
Added warning, if statistics activity is already running. Modified stats reports to monitor, if stats update is running and disallow running the reports, if an update is in progress. 1. If a stats update is started after the report is started, the report will run and a data integrity reporting issue may still be encountered. 2. If the report is part of the night audit run, it will not check stats update and will run regardless.	5.2.072	86586	
Changes to Client Profile screen. Proper controls has been added to enforce the mandatory fields within Client Profile.	5.2.072	86518	
Header issue was corrected on Daily Balance Check report. On the Daily Balance Check report, Sales & Catering is mistakenly labeled 'S&C Deposits' and the S&C Deposits section is missing a label completely. It is now reading Sales and Catering, S&C Deposits under its own section.	5.2.072	86398	
Send Confirm field can default to 'E'. A value of 'E' is default in 'Send Confirm' field within Guest Reservations screen when a reservation is created. Global System 126 controls this behaviour.	5.2.072	81965	
Changes to behaviour of other charges when No-Show a reservation. Added ability to specify how other charges will be treated when a reservation is no_showed. Currently, all other charges are simply posted, as-is. A new Global system Option, #480, was added. If it is an "N", the current behaviour continues. If it's a "Y", the other charges follow the no show rules precisely, posting on the no-show posting code. If it's a "P", the other charges follow the no show rules, posting on the other charge posting code.	5.2.077	83134	480
Room Assign Order now takes Grade into account.	5.2.077	87292	477

If global system option # 477 is set to Y the room grade will be taken into account when setting the room assign order. The option works with all available algorithms used to set the assign order. The grade will be used as the primary factor in the assign order, meaning that all rooms with the lowest grade weight will be displayed first, then the rooms with the next lowest weight, etc. Ungraded rooms will be displayed with the highest weight meaning they will be last to be displayed. Within each grade the rooms will display in the order dictated by the algorithm configured.			
Changes to reservation search. Users are restricted to a single property. But they want to be able to 'see' reservations from all properties during reservation search. Global system option # 478, if set to Y, will allow user to perform multi-property search even when they don't have access to other properties.	5.2.077	87285	478
Issue corrected on Room Number Tape Chart. Fixed "Room Number Tape Chart" to handle screen index properly to display correct information.	5.2.078	88564	
Credit Cards are handled correctly when copying a reservation. When credit cards are copied from one reservation to another or from one spa booking to another the new reservation/booking can end up with a card that says it's been swiped but which has no swipe data. This issue has been corrected.	5.2.078	89350	
Folios are created when Auto Create group members. When auto-creating group member reservations, create and open the folios for those reservations. This way they are available for the batch deposit transfer process, and any reservation with deliberately closed folios does not have new ones created during the deposit transfer.	5.2.078	87775	
Activity log is created for copied reservation. Added a new action type of RESC for copied reservation in Reservation Activity Log. The description is "Res Copied from: 999999999"	5.2.078	89818	
Parent Company to dafault to Company Name on Guest Reservations. If Parent Company is attached to client profile populate the "Company Name" field on Guest Reservations when booking a reservation. Global System Option 481 is created to control this behaviour. Default option is set to N.	5.2.078	84484	481
Enhanced the creation of fdrevshare. So it takes adjustments into consideration. This means, after a reservation has checked out, if there are postings (back dated or not), then include them in the figures for reservation revenue.	5.2.078	82472	
Group Master to Group Members options. In FD Maintenance / Setup now there is a new option for 'Group Master to Group Members'. This allows the user to define which fields are to be copied from a group master to group member reservations. These are default settings which will be attached to each group and they can then be varied for each group entered (there is a pulldown under Window on the group master screen).	5.2.078	76772	
Front Desk Dashboard statistics calculation is corrected. 'Avail To Sell' column within "Front Desk Dash Board" displayed the value as a negative value. This issue has been corrected.	5.2.079	89988	
Dynamic Package for sharers now book correctly. When re-booking inventory for sharers on a per-person rate, book the dynamic package components for all sharers, even though the Sharer Rate Chart is not displayed.	5.2.080	90821	
Dirty room will not be checked when performing Group Member Arrival Checkin. Fixed group member arrival checkin process not to checkin reservations with dirty room.	5.2.080	87807	
Added Control to Charge Routing Rules screen. Add an edit to ensure that either the amount or the percentage is filled in on each line within Charge Routing Rules.	5.2.080	87795	
Issue with date when posting No-Show is corrected. When posting no-show revenue, set both effective date and print date to the date of the	5.2.080	83686	

charge being posted. It was making the effective date the current date and the print date the original date, and this was causing issues with reversals appearing to happen before the posting. (The original detail print date is used for both print and effective date during the reversal).			
Order of Reservations screens for Reservations About Text is corrected. Fixed checkin order of reservations screens for Reservation about text when not forced – display, if it exists, and do not display if the text does not exists.	5.2.080	91109	
Able to Page Down on Group Block screen. Group Block Screen did not allow page down. This issue has now been corrected.	5.2.080	90175	
Number of Guests was corrected for Sharer reservations. When counting sharer guests stats from the face of a reservation, made sure it doesn't happen for each room on the reservation, if there are multiple rooms. So that the Detail Pax and Occupancy report reports the numbers correctly.	5.2.081	91385	
Yield text on Room Type Space Chart now shows based of the day of the week. Room Type Space Chart now displays proper text for each day of the week when more than one yield is setup for the same period.	5.2.081	68857	
Issue corrected to show proper time. Keyed Time field on "Folio Detail Entry/view" now show 12:01 a.m. when the posting is entered at exact midnight, 12:00:00 am. This was blank before.	5.2.081	88883	

Front Desk & Guest Services Reporting

Description	Version	Ref #	Opt#
Meal plan guest count report now accommodate 4 digits. The meal plan guest count report was limited to 3 digits (999). Now it is expanded to 4 digits (9999).	5.2.049	75996	
Calculation is corrected on Group Revenue Summary report. Calculate ADR and Total ADR in Group Revenue Summary report using the total revenue, total other revenue, and total room nights amounts, rather than averaging out the values for the group.	5.2.050	75849	
Changes to Group Revenue Summary report. Added controls to restrict Group Revenue Summary report to requested property and also added an option to run consolidated properties.	5.2.051	58064	
Calculation is corrected on Reservation Analysis report. Ensured individual properties add up to the Consolidated property report in Reservation Analysis report. Future activities and other charges were not getting included because they had no building code, plus guests who had different stays in different properties were counting stays and room nights in all properties for every stay.	5.2.064	80877	
Changes to Credit Card Auth - Inhouse Report. "Credit Card Auth - Inhouse Report" now has a new option 'Include All Settle By Values' with a default value of 'N'. If this value is changed to 'Y' then all reservations that has a credit card on file will be included in the report. If the 'Include All Settle By Values' is set to 'N' then only the reservations that has a credit card on file and the 'Set' field is set to 'Y', will be included in this report.	5.2.065	82177	
Manager's Operations Report to include Walkin statistics. Included 'Walkin' numbers in the Statistics section of the Manager's Operations Report.	5.2.066	82128	
Added new 'Status' option to Activities Status Report.	5.2.079	88002	
Issue with Group Guest Counts Report is corrected. Group Guest Counts Report reported incorrectly in a multi-property environment. This issue has been corrected.	5.2.081	91235	

Rate Management

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Yield Management

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Housekeeping & Offmarket Room Management

Description	Version	Ref #	Opt#
Housekeeping Room Forecast. A new feature for Housekeeping forecast for room attendants has been added. Please contact Maestro Support to arrange an orientation.	5.2.059	70409	
Able to change Housekeeping Services. It is now possible to change any of the regular housekeeping services assigned to a guest. To do this, go to the Assignment Chart, select Window and then Housekeeping Services. Then change the service on the desired date. If there is a charge for the service it will display on the screen and it will be posted to the guest's account during the night audit on the appropriate date. The change will be protected against the global verify housekeeping function but will be deleted if you use the reservation level verify/revert function.	5.2.072	86267	
A new option,'Count Credits Only For', has been added to Room Forecast. It now calculates the AM & PM credits based on the housekeeping service(s) selected.	5.2.072	86265	
Housekeeping Services can be assigned based on housekeeping status. A new feature has been added to allow the Housekeeping service on vacant/dirty rooms to be determined based on housekeeping status. The default will still be full cleaning but, if the housekeeping status is in the pre-defined list, the service can be changed to any other service (or no service) when assignment is next run. The change is configured in FD Maintenance / Setup / Housekeeping Maintenance / Option Settings. There is a new entry on the screen 'Hskp Service Rules' which will display a Y if any rules have been configured. You can either F8 on this field or use Window / Service Rules to access a new screen. This screen shows three columns, Occupancy, Housekeeping Status, and Service to Perform instead of full cleaning.	5.2.072	86260	
Changes to Housekeeping Assignment. During Housekeeping assignment the program attempts to find each attendant a complete station to assign. When the stations have more rooms than can be handled by one attendant this can result in some rooms not being assigned and/or attendants being assigned to stations which are far apart. When the user opts to combine stations the program now assigns the first attendant and then start the next attendant at the first room after the last assignment. This will ensure that all rooms are cleaned unless there are not enough attendants on duty.	5.2.072	86256	
Housekeeping Attendants are created with leading zero. When creating attendants for the current assignment the program now creates attendants with leading zeroes. This will allow assignment and printing to operate in correct order i.e. attendants 1-9, then 10-19, etc.	5.2.072	86254	
Housekeeping Assignment now print in room number order. The Housekeeping Assignment sheets sometimes printed with the room numbers out of sequence. Added controls to the program to ensure the room numbers always print in sequence.	5.2.072	86223	
Able to modify Housekeeping Services. There is now a program which allows the Front Desk to modify the Housekeeping services assigned to a room. The services will then be added to the assignment sheets on the scheduled date / shift.	5.2.072	52614	
Screen display was corrected. Screen display was corrected to clear the Y in the 'Assign' column within "Housekeeping Assignment" when there is no 'Service' is shown.	5.2.078	87513	
Added control to 'Service' column. Validated the entry in the 'Service' column within "Housekeeping Service Schedule".	5.2.078	87512	
Housekeeping Services will be updated.	5.2.080	87858	

Changes to inventory failed to create housekeeping services for new inventory or update housekeeping services after inventory change. This issue has been corrected.			

Timeshare/Condo Management

Description	Version	Ref #	Opt#
Added Property option to Owner Unit Summary Report.	5.2.050	73673	
Added Property option to Owner Unit Report.	5.2.050	76371	
Reservations Service charges by rate type & guest type. Created a new table which has the ability to configure reservation service charges by rate type and guest type. Only 1 reservation service charge screen will be charged to the owner. Which one is determined by the following hierarchy: Rate type is highest. If the rate type is populated and it matches the reservation then it will be used. Guest type is next highest. If the rate type is blank and the guest type is populated and it matches the guest type of the reservation then it will be the screen used. If both rate type and guest type are left blank then the longest length of stay which is still less than or equal to the length of stay of the reservation will be used.	5.2.056	78911	
Column information is changed. Owner reservations list "Detailed Information" screen now displays "OFFMARKET" rather than "INHOUSE" under Reservation Status, if the room is off-market.	5.2.057	73032	
New program to sell a unit from one Owner to another. Added a new program which allows the user to easily 'sell' a unit from one owner to another. The program has a summary screen which allows the user to easily find the unit for the existing owner. It would then ask them who the unit is being sold to. It would then make all the necessary db changes to transfer the unit ownership from the first owner to the second. If there are any reservations for the first owner after the ownership change, they should be canceled. If there are any reservations for the unit after the ownership change then they should be shown to the user so they can deal with them.	5.2.059	62195	
Room Grade Overrides. It is now possible to restrict the sale of rooms by Grade to a particular rate type, using a variation of yield. Global System Option 447 control this feature. Under FD Maintenance / Yield there is a new entry for 'Room Grade Overrides' where the restrictions can be entered.	5.2.062	61138	447
Work file issue is corrected. If an owner owns rooms in multiple properties, the generation of the work files was including some of the details from those other properties into the statement for the first property. This issue has been corrected.	5.2.065	81618	
Issue with Fed. Tax ID field is corrected. Change was made so that Fed Tax ID field will be cleared when a new profile is created, if the user does not leave the screen.	5.2.066	73820	
Total Room Revenue on Unit display. Add the total room revenue recorded for the current month to the owner unit display.	5.2.072	85985	
Added Global System Option 473. When set to Y, to restrict to only look at adjustments that are made within the start/end date of the commission processing.	5.2.072	84552	473
Changes to Process Past Commissions. Changed the Process Past Commissions so it uses Print Date instead of Date Effective when looking at front desk charges.	5.2.077	87140	177
The owner commission processing has been changed. The owner commission processing has been changed to take any adjustments into consideration, if they happen in the next month after the reservation has checked out and after the previous months processing has run. If the Global System Option 476 is set to Y, then include the revenue for processing and process it like normal. The owner will get the adjustment (positive or negative) posted to their owner folio and the original reservation will be used to link it.	5.2.077	85900	476
Enhanced the commission processing. Enhanced the commission processing to allow it to add in extra revenue into the room	5.2.078	87498	

revenue for calculating the refurbishment fee and the management fee.			
Total Revenue to report on Owner Unit Report. Add Total Revenue to report on "Owner Unit Report" to display in REVENUE column.	5.2.080	90594	

Work Order Management

Description	Version	Ref #	Opt#
Work Order now posts to the correct building. When posting work orders they should be posted on folios which correspond to the building on the work order, regardless of the property currently in or the property earning the revenue. This should be true whether posting into owners or Accounts Receivable.	5.2.43	73388	
Work Orders build from templates now uses the default billing.	5.2.043	73318	
Added control to Work Order billing. Tightened controls to Work Order billing on account selection and blocked lookup from showing non-owners.	5.2.050	76493	
Corrected Billing Options display. The work order setup program didn't display the correct contents of billing options nor does it save changes to the options. This issue has been corrected.	5.2.050	76408	
Work Order can be billed to a regular A/R Account. Added a third option to allow billing to an ordinary A/R account.	5.2.057	77405	
A change has been made so that Work Order cost report sort by status.	5.2.060	70075	
All valid buildings are now available in Work Order report. When Global System Option 279 is set to N and 'Current Property Only' on the report option is set to N, valid buildings from all properties are now accepted under 'Building' in Work Order Report.	5.2.077	87710	279
Issue corrected creating Work Order Template. When creating a work order template, all the rooms listed under adding a range of rooms will now be added the rooms.	5.2.078	88813	
Access allowed to text field. Pressing F5 into the Text field will now access the text box.	5.2.080	88810	

Night Audit & Balancing

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Front Office Management Reporting

Description	Version	Ref #	Opt#
Added the room nights value to the Clerk Reservation and Performance report.	5.2.050	76464	
Corrected issued to Clerk Reservations & Performance report. Clerk Reservations & Performance report now correctly list reservations based on the options selected.	5.2.072	81033	
Manager's Dashboard Report now includes budget numbers.	5.2.081	89918	

Analytics

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Accounts Receivable

Description	Version	Ref #	Opt#
Able to print Aging Report with $0.00 balance folios. Allow the Aging report to run when including $0.00 balance folios.	5.2.049	75880	
A/R Clients lookup issue is corrected. When looking up AR Clients the initial screen includes both permanent & non-permanent accounts even though the description says otherwise. This issue has been corrected.	5.2.054	77797	
New sorting option is added to Aging Report. Added to allow a new sort option "T = Client Type" on the aging report.	5.2.066	51513	
Added Account Number to Aging Report. Added account number on detail print option of the Aging Report, with an option to sort by account number.	5.2.071	75684	
Menus are moved. Moved "A/R Write-off" and "Currency Exchange Write-off" menus under one menu item "Write-Off".	5.2.073	86901	
Issue with interest calculation is corrected. Interest calculation included folios which are still in Front Desk. This issue is now corrected.	5.2.081	89163	

Tour Operator Management

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Gift Card Management

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Spa Services

Description	Version	Ref #	Opt#
Added a new marker, "service_date" to Spa receipt.	5.2.044	74496	
Corrected to display room information. Fixed to display correct room information in full day services by day screen.	5.2.050	76379	
Enhanced performance on different programs. Enhanced performance on "Full Day Services By Day", "Full Day Providers Bookings" and "Service Package Booking" programs.	5.2.051	74339	
Fixed "Full day services by day" screen to display stations properly.	5.2.051	76455	
Corrected screen size to display properly. Fixed two large screen Spa programs to guarantee that each of the large screen can be opened once only.	5.2.052	77380	
Service Booking Add-On" screen now gets the correct From Date. Fixed "Service Booking Add-On" screen to get "from date" correctly to guarantee picking up proper add-on items.	5.2.055	78051	
Changes to Spa Dashboard calculation. Fixed Spa dashboard statistics to calculate based on property.	5.2.055	51735	
Enhanced performance. Fixed "Full Day Services By Day" and "Full Day Providers Bookings" to enhance performance.	5.2.059	79158	
Fixes to different programs. Fixed "Service Rooms Schedule" screen to allow calling "Block Service Rooms" screen. Fixed "Block Service Rooms" to enhance performance for display. Fixed "Block/Release Room Booking List" to filter records by times.	5.2.061	53843	
Blocked reservation creation by F5. Fixed "Services Booking Entry" screen not to allow creating a room reservation by F5 on the reservation number field. Fixed "Service Package Booking" screen not to allow creating a room reservation by F5 on the reservation number field.	5.2.064	80451	
Fixed display issue on "POS Entry". 'Y' flag disappeared when making a POS item sale.	5.2.066	80920	
Current Due now includes Service package Amount. Made change to include the service package amount in the Current due field within the spa settlement screen.	5.2.069	84121	
Corrected calculation for Service Group. Fixed to calculate the POS item posting in the spa settlement screen when it is part of a service group.	5.2.069	84118	
Added new fields. Added Qty and Booking Text flag fields to "Booking List By Res#" screen.	5.2.072	84509	
Fixed to allow applying discount to any un-posted Spa bookings.	5.2.072	86087	
Fixed "Posting Code For Settlement Lookup" to enhance performance.	5.2.077	87990	
Changes to 2 programs. Fixed to display message, if a service is going to be booked to a room that is not allowed for the service. Fixed to check service room allowed before complete a booking.	5.2.077	86102	
Building is default to new reservations. Corrected an issue when booking from providers booking screen to default the building to new reservation.	5.2.078	89088	
Changes to Services Booking Entry program. Fixed "Services Booking Entry" not forcing to pay, if paid by a booking which attached to a room reservation.	5.2.078	88817	
Fixed to display correct totals in settlement screen. Fixed to display correct totals in settlement screen when service group contains, package,	5.2.078	88812	

Description	Version	Ref #	Opt#
POS sale, discounts and gratuities applied in service group.			
First available service room is now returned. Fixed "Service Package Booking" screen to return the first available service room.	5.2.078	88418	
Shift Report can be printed by Department. Fixed "Shift Report" in Spa Module to allow key in clerk code or department code.	5.2.078	84986	
Fixed "Service Package Booking". 1. If a room can serve more components, select this room first and then select by display priority. 2. Select room's default provider first.	5.2.078	69053	
Added controls to Services Booking Entry screen. Fixed "Services Booking Entry" screen to avoid checking fields, if the booking is checked out.	5.2.079	90134	
Fixed "Spa Charge Payment" screen to calculate charges by folio number.	5.2.080	91151	
Changes to Couple's package booking. Fixed to process credit card properly for couple's package booking. The credit card on the first component with attached CC information will be used to all bookings of the package.	5.2.080	88857	

Membership

Description	Version	Ref #	Opt#
User can select 'N' in Inactivate Expired Members. When expiring member credits, the expire member credit screen has an option for 'Inactivate Expired Members' with a Y/N option. Maestro only accepted the 'Y' option. User could not F8 to choose 'N' or type it in. This issue has been corrected.	5.2.065	81892	
Member dues may not be posted to inactive member account. Corrected an issue not to post member dues to inactive member account.	5.2.065	81891	
Added control to Extended Member Profile program. Fixed different inconsistencies in Extended Member Profile program.	5.2.073	84051	

Alternate Inventory

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Facilities Management

Description	Version	Ref #	Opt#
Lookup corrected on Facility Type Maintenance screen. Fixed "Facility Type" maintenance screen to make "Display Available" lookup works well.	5.2.055	78507	
Changes to Facility Booking Entry program. Fixed "Facility Booking Entry" to display new message before creating a folio, if the billing client code is blank.	5.2.059	79342	
Guest name is prompted once. When attaching a Front Desk reservation to a Facility booking the user is prompted twice to use Guest name. Made change to only prompt once for guest name and make sure cursor flow is smooth whether using TAB or ENTER.	5.2.064	81265	
Fixed "Facilities Availability" to enhance performance and display bigger screen.	5.2.068	83594	
Re-coded "One Day Court or Class Times Availability": 1. Display the selected facility only. 2. Added "Qty" to allow key in number in this field.	5.2.068	82545	
Screen refresh is enhanced. Fixed "One Day Time Details" screen to properly refresh on page/scroll down/up.	5.2.071	84847	
Fixed "Facility Availability" to display available number by the date changing.	5.2.071	84406	
Fixed not to display past record in Weekly Schedules.	5.2.073	86709	
Enhanced Booking Information And Summary screen. Fixed "Booking Information And Summary" screen to book bookings after key in guest name and key in up/down arrow key.	5.2.073	84511	
Able to delete facility inventories. Added a new feature to allow physically delete facility inventories(time slots). Added a new field Quantity Available and fixed some action issue.	5.2.077	82869	
Enhanced performance of Facility Report. Fixed facility report to Enhance performance and added space line.	5.2.078	85525	
Fixed "One Day - Times Details" to refresh screen after booking a facility.	5.2.081	91451	
Charge fee is now updated. Fixed "Facility Booking Entry" to update the charge fee when facility type/code is updated and process facility update properly.	5.2.081	90784	

Shuttle Management

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Retail Point of Sale

Description	Version	Ref #	Opt#
Lookup to list items from current outlet. Fixed "Item Category Code Lookup" screen to just display logged in OUTLET item categories.	5.2.055	72022	
Do not post to closed folios. Fixed A/R Permanent Client Folio Lookup screen to check folio properly and not to post to closed folios.	5.2.066	82644	
Fixed "POS Settlement" screen. Fixed "POS Settlement" screen to force selecting payment method for remaining charges to avoid credit card transaction without credit card number.	5.2.079	86871	

Sales & Catering

Description	Version	Ref #	Opt#
Do not allow transfer to a folio that is not in use. Made change not to allow a user to transfer folio details to a S&C Folio that is no longer in use (i.e. an S&C Folio created before the Folio Per Event flag was set to "G", indicating the use of a folio on the group master.)	5.2.051	76957	
Changes to statistics program. Ensure that the room count work file is built when calculating rates, so that extra persons factoring can happen correctly on the base rate. Further fixes to Stats group rates calculations so that group forecasting can happen correctly in S&C. Assignment Chart records for the group are now being built correctly, instead of just for one day. Added ability to set up guests counts for rooms for tentative inventory, and to have this reflect in the SC Stats tentative room and package revenue numbers. Picked up dynamic package items on the day of departure and included them as revenue on the previous day.	5.2.051	60112	
Fields added to work files. Added building description and property name to the S&C group Rooms Word work file, and the Front Desk group Rooms word work file.	5.2.060	79274	
Taxes are now calculated correctly. Made changes to get correct tax information so that date changes and rate changes are taken into account.	5.2.064	81387	
Added control to S&C Client Entry/View. Made sure the ability to enter short title, first name, middle name, and salutation fields are only present for individuals.	5.2.071	85965	
Add Email Address from Client Profile to Client Entry View.	5.2.072	85941	
Made changes to allow updating and saving of S&C text from SC Client Entry/View.	5.2.078	89046	
Do not create additional folio. If folio per event is "Y", be sure that the event has not already been posted before verifying that there is an open folio for that event.	5.2.080	89047	

Sales & Catering Reporting

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Loyalty Program Management

Description	Version	Ref #	Opt#
Added ability to specify rate types to include or exclude from Loyalty eligibility checks. 1. Blank eligible setup means all rates are valid. 2. Any rate on the ineligible list will be ignored regardless of the eligible status.	5.2.065	53240	
Added merge features to duplicate Loyalty accounts.	5.2.066	82968	
Added record to log the account creation. When new loyalty accounts are created, a signup reward record is created to allow tracking of the account creation. However when no signup rewards exists, some tracking mechanism should still be created. A change has been made so that a signup reward record without points will still be created to log the account creation.	5.2.068	83466	

Table Reservations

Description	Version	Ref #	Opt#
Added online seating intervals of 15 minutes.	5.2.064	81429	

ResWave

Description	Version	Ref #	Opt#
CCV number is now attached to ResWave Spa booking. CCV number was not being attached to ResWave Spa bookings. This issue has been corrected.	5.2.043	73370	
ResEze and ResWave now properly recognize Room Type Group. Fixed ResEze and ResWave to apply "Room Type Group" to GetAvailability for Front Desk group member.	5.2.064	81351	
Reservations made at the hotel can be accessed by ResWave. Fixed ResWave to allow guests access reservation booked by hotel through online.	5.2.072	80293	
Fixed ResWave to properly display Facility Web Text.	5.2.078	89747	
Added Room Group Code to the reply of Get Availability. This field will be filled in when RoomType=any. The interface side will display the reply by this group code.	5.2.080	88037	
Fixed Daily total to show based on billing frequency. Fixed ResWave GetDailyAmount to reply total amount only, if billing frequency is "S"(Once Per Stay) otherwise return daily price for each day. Fixed GetDailyAmount to display daily charges properly when billing frequency of the dynamic package is "D" (Daily).	5.2.081	88013	

GDS

Description	Version	Ref #	Opt#
Second level offmarket is removed from availability. When calculating available inventory to send to the GDS, the interface now removes second level offmarket from availability.	5.2.066	83192	
A change has been made to GDS interface to handle extra person charges correctly.	5.2.068	83829	
When overbooking is setup, GDS now recognize the building to overbook.	5.2.068	83437	
Issue in searching with email address is corrected.	5.2.078	88649	

Mobile & Self Serve

~No changes in Maestro Versions 5.2.039 to 5.2.079~

Interfaces

Description	Version	Ref #	Opt#
Changes to Tee Links interfaces. Allow access to manual entering of tee links golf information when the interface is configured but not running; allow the manual interface to accept a $0 rate.	5.2.48	75740	
Changes to menus. Removed the Timesharebiz references from the TC menus as this interface is unimplemented. Moved the CSV option under this menu to "Accounting" menu. Removed reference in maintenance too.	5.2.050	76361	
Message length is increased. Maestro now accepts 64 character message from GDS interface, instead of 60 characters.	5.2.054	77857	
Fixed to show correct survey score. In a guest reservation, the survey score displayed is the most recent. This behaviour has been changed to show the most recent, if the status is RESERVED or INHOUSE. Once it is checked out, it now displays the survey score directly associated with that reservation.	5.2.066	60550	
SMS now works with Clickatell account.	5.2.072	53812	
Initial Reservations Activity record is now created. Delphi interface and TargetNet interface now creates the initial Reservation Activity log record when the group reservation gets created.	5.2.073	82836	
Different text come across Sales & Catering web interface. Added ability to have different text come across from the Sales & Catering web interface, rather than just a couple of flags for AV or Food.	5.2.077	87668	
G/L Account can be property specific. G/L account numbers can now be set up by property for both FD Deposit Activity and Net Change to Ledgers.	5.2.078	89679	
GEM scores reported correctly. If a reservation with GEM scores is accessed, subsequent reservations will retain the GEM score in the reservation, if the new accessed reservation hasn't filled out a GEM survey. Program fixed to clear the entry on each new reservation accessed.	5.2.078	86906	
Able to book $0.00 golf rate. A clerk is now allowed to book a $0 golf rate through tee-Time when supplier rate override is turned on, and the Allow zero rate activities flag is set to Y.	5.2.078	54213	